

PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data.

Processing operation: *Survey about the impact of tourism on the livability of selected areas of the cities of Rome, Milan and Paris*

Data Controller: *Joint Research Centre, Directorate S - Innovation in Science and Policymaking, Unit S.4 – Scientific Development Programmes and Directorate B – Fair and Sustainable Economy, Unit B.3 – Territorial Development*

Record reference: *DPR-EC-22408*

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1. Introduction

The European Commission (hereafter ‘the Commission’) is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor.

The processing operation “*Tourism, housing affordability and livability*” aims at carrying out both a quantitative and a qualitative study to check the impact of tourism and short rental accommodations on cities, in particular in Milan, Rome and Paris. This study is undertaken by *the Joint Research Centre, Directorate S - Innovation in Science and Policymaking, Unit S.4 – Scientific Development Programmes and Directorate B – Fair and Sustainable Economy, Unit B.3 – Territorial Development*.

2. Why and how do we process your personal data?

Purpose of the processing operation: *Joint Research Centre, Directorate S - Innovation in Science and Policymaking, Unit S.4 – Scientific Development Programmes and Directorate B – Fair and Sustainable Economy, Unit B.3 – Territorial Development* collect and use your personal information to carry out a survey on the impact of tourism on the liveability of some areas of the cities of Rome, Milan and Paris.

The qualitative study foresees a questionnaire that will be conducted by two contractors (Sociometrica Srl for Milan and Rome, and a French researcher for Paris) through field interviews carried out in identified neighbourhoods of the cities of Rome, Milan and Paris. The interviewers will ask the citizens their availability in participating in the survey, and in case a positive reply is given, they will proceed with the questionnaire. The questionnaire is composed by a first part asking for personal data, and a second one that collects thoughts from respondents on the liveability of the neighbourhood. The questionnaire is composed by closed questions only (that leave the possibility of replying ‘other’ and specify additional details through an open field).

Your personal data will not be used for an automated decision-making including profiling.

3. On what legal ground(s) do we process your personal data

We process your personal data because:

(a) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Union institution or body;

The processing of personal data in the context of this research is necessary for the performance of the JRC public tasks, as mandated in:

- Regulation (EU) 2021/695 of 28 April 2021 establishing Horizon Europe – the Framework Programme for Research and Innovation, laying down its rules for

participation and dissemination, and repealing Regulations (EU) No 1290/2013 and (EU) No 1291/2013, in particular in article 51 and Annex I, pillar II, point (g) (Non-nuclear direct actions of the JRC: generating high-quality scientific evidence for efficient and affordable good public policies);

- Council Decision (EU) 2021/764 of 10 May 2021 establishing the Specific Programme implementing Horizon Europe – the Framework Programme for Research and Innovation, and repealing Decision 2013/743/EU, in particular in annex I, pillar II, section 7 (Non-nuclear direct actions of the Joint Research Centre);
- Commission Implementing Decision of 15.03.2023 on the adoption of the work programme of the Joint Research Centre for 2023 and 2024 under Council Decision (EU) 2021/764 establishing the Specific Programme implementing Horizon Europe – the Framework Programme for Research and Innovation, and Council Regulation (Euratom) 2021/765 establishing the Research and Training Programme of the European Atomic Energy Community for the period 2021- 2025 complementing Horizon Europe – the Framework Programme for Research and Innovation and the respective Annex; in particular, the activities of the project ‘Computational Social Science for Policy (CSS4P), part of the Centre for Advanced Studies (CAS) and of Portfolio 33 ‘Innovative policymaking in a complex world’, in collaboration with Unit B.3 Territorial Development, part of Portfolio 7 ‘Cities and buildings for better lives’.

4. Which personal data do we collect and further process?

In order to carry out this processing operation the *Joint Research Centre, Directorate S - Innovation in Science and Policymaking, Unit S.4 – Scientific Development Programmes and Directorate B – Fair and Sustainable Economy, Unit B.3 – Territorial Development* collect the following categories of personal data:

- *Residence in the specific neighbourhood and range of years spent in;*
- *Age range;*
- *Gender;*
- *Highest level of education completed;*
- *Employment status;*
- *Nationality;*
- *Range of years spent in that home;*
- *Current home property status;*
- *Rent amount range;*
- *People living in the same home;*
- *A respondent’s views / opinions, provided that they can directly or indirectly identify them;*
- *Any additional personal data that may be provided by the respondents, in particular in reply to open-ended questions;*

The provision of personal data is not mandatory.

5. How long do we keep your personal data?

The Joint Research Centre, Directorate S - Innovation in Science and Policymaking, Unit S.4 – Scientific Development Programmes and Directorate B – Fair and Sustainable Economy, Unit B.3 – Territorial Development only keep your personal data for the time necessary to fulfil the purpose of collection or further processing, namely for one year from the conclusion of the study, after which the data will be deleted.

The paper version of your replies will be transferred to a digital format through EUSurvey (the same platform that was used to generate the questionnaire) by our processors, after which said paper version will be destroyed.

6. How do we protect and safeguard your personal data?

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored either on the servers of the European Commission or of its contractors. All processing operations are carried out pursuant to the [Commission Decision \(EU, Euratom\) 2017/46](#) of 10 January 2017 on the security of communication and information systems in the European Commission.

The Commission's contractors are bound by a specific contractual clause for any processing operations of your data on behalf of the Commission, and by the confidentiality obligations deriving from the transposition of the General Data Protection Regulation in the EU Member States ('GDPR' [Regulation \(EU\) 2016/679](#).)

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures in place. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Furthermore, the following measures have been implemented: the processors will be responsible for ensuring that your personal data, including your answers, will be digitalised using the EUSurvey platform and that the paper versions will be destroyed afterwards. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation. Furthermore, the collected personal data were selected according to the principle of data minimisation, in order to ensure that only the necessary personal data are processed. No direct identifiers, such as names, are collected, in order to further reduce the risk of identification of the respondents and ensure that they are able to reply openly. For the same reason, any replies will only be published in an aggregated format. Finally, in order to ensure that you are informed about the processing of your personal data, a specific approach was put in place to grant you access to this privacy statement without the need to collect your contact details. The interviewers will give respondents a small sheet with some references about the project (website, functional mailbox), as well as a QR code that directs to this privacy statement (translated in French for Paris respondents and in Italian for Milan and Rome respondents). For respondents not having access to the Web, a printed copy of the privacy statement will be provided.

7. Who has access to your personal data and to whom is it disclosed?

Access to your personal data is provided to the Commission staff responsible for carrying out this processing operation and to authorised staff according to the "need to know" principle. Such staff abide by statutory, and when required, additional confidentiality agreements. It will

also be provided to our processors for the purposes of conducting this questionnaire and processing its results.

Your personal data will be published as aggregated results in our final report to inform about the liveability of some areas of Milan, Rome and Paris is affected by tourism.

The collection of your personal data will be done using paper surveys. In order to render the assessment of the results more efficient, your replies will be transferred to EUSurvey by the contractors. This will allow us to have your replies in digital format.

8. What are your rights and how can you exercise them?

You have specific rights as a 'data subject' under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, your personal data and to rectify them in case your personal data are inaccurate or incomplete. Where applicable, you have the right to erase your personal data, to restrict the processing of your personal data, to object to the processing, and the right to data portability.

You have the right to object to the processing of your personal data, which is lawfully carried out pursuant to Article 5(1)(a) on grounds relating to your particular situation.

You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their Record reference(s) as specified under Heading 10 below) in your request.

9. Contact information

- The Data Controller

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller, the Joint Research Centre, Directorate S - Innovation in Science and Policymaking, Unit S.4 – Scientific Development Programmes and Directorate B – Fair and Sustainable Economy, Unit B.3 – Territorial Development, JRC-CAS-CSS4P@ec.europa.eu or JRC-KCTP@ec.europa.eu.

- The Data Protection Officer (DPO) of the Commission

You may contact the Data Protection Officer (DATA-PROTECTION-OFFICER@ec.europa.eu) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

- The European Data Protection Supervisor (EDPS)

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor (edps@edps.europa.eu) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the Data Controller.

10. Where to find more detailed information?

The Commission Data Protection Officer (DPO) publishes the register of all processing operations on personal data by the Commission, which have been documented and notified to him. You may access the register via the following link: <http://ec.europa.eu/dpo-register>.

This specific processing operation has been included in the DPO's public register with the following Record reference: DPR-EC-22408.